



Update on EquaCare Jr. and Essential Care Jr. Availability

May 31, 2022

Many children, families, and clinicians have been impacted this year by the Abbott Nutrition recall. Ajinomoto Cambrooke understands the strain created by the resulting product shortages. Our company was founded by the parents of children with a rare metabolic disorder requiring medically necessary formula throughout their lifespan, so we recognize the importance of producing safe formula that is accessible for families.

The demand for our EquaCare Jr. and Essential Care Jr. formulas has greatly increased in recent months. We are working around the clock from our headquarters in Ayer, Massachusetts, to bring more formula to families who need our products. Production priority is being given to Unflavored and Vanilla flavored options. While we are processing orders, fulfillment is currently taking approximately 20 business days.

Ajinomoto Cambrooke recognizes that despite our increased production efforts, need exceeds our current capacity. In an effort to quickly place all available product in the market so that patients can access via healthcare distributors, DME/HME, and website, we are very limited on sample sachets at this time. We are looking forward to being able to abundantly sample your offices and families in the not-so-distant future and will be sure to update you when we can do so. Families wishing to trial our formulas can purchase directly on our website at <a href="www.essentiallybetter.com">www.essentiallybetter.com</a>. If this will cause undue hardship for any of your families, please reach out to your Territory Manager for a discount code.

For questions or support, please contact Ajinomoto Cambrooke at 1-833-377-2773, your regional Territory Manager, or <a href="mailto:support@cambrooke.com">support@cambrooke.com</a>. We are here to help support you and your families during this incredibly difficult time.

	Product Description	Size and Flavors
EquaCare Jr.	Nutritionally equivalent to competitor formulas but costs 25% less for those paying out of pocket	400 g pouch, 6 pouches in a case  Unflavored  Vanilla  Chocolate*
Essential Care Jr.	Free from corn, soy, and artificial ingredients. Higher protein and added vitamin K2 for bone health.	400 g pouch, 6 pouches in a case  ■ Unflavored  ■ Vanilla  ■ White Chocolate*  ■ Citrus*

<sup>\*</sup>Flavors that are not being produced in the short term, while we prioritize Unflavored and Vanilla options